

CLAIMS

What is claimed is:

1. A method of harvesting feedback pertaining to transactions facilitated by a network-based transaction facility, the method including:
- identifying a plurality of transactions associated with a first user;
 - communicating user interface information to a client via a communications network, the user interface information including transaction information concerning at least first and second transactions of the plurality of transactions and specifying a feedback interface facilitating user input of feedback information for each of the at least first and second transactions of the plurality of transactions;
 - and
 - receiving the feedback information, provided through the feedback interface, for each of at least the first and second transactions, the feedback information being received via the communications network.

1 2. The method of claim 1 wherein the identifying of the plurality of
2 transactions comprises identifying completed transactions in which the first
3 user participated.

1 3. The method of claim 2 including identifying the completed
2 transactions as transactions in which the first user participated as a buyer.

1 4. The method of claim 2 including identifying the completed
2 transaction as transactions in which the first user participated as a seller.

1 5. The method of claim 2 wherein the identifying comprises identifying
2 the completed transactions in which the first user participated within a
3 predetermined time period.

1 6. The method of claim 1 wherein the communication of the user
2 interface information comprises communicating a markup language
3 document and wherein the transaction information includes text
4 information describing at least the first and second transactions.

1 7. The method of claim 6 wherein the user interface information defines
2 a respective feedback input field associated with each of the first and second
3 transactions via which the feedback information for each of at least the first
4 and second transactions is user-inputted.

1 13. The method of claim 1 wherein the user interface information defines
2 a filter input field via which a filter criteria is user-inputted, the filter criteria
3 being applied to the plurality of transactions to define a subset thereof for
4 display via the feedback interface.

1 14. The method of claim 13 wherein the filter criteria comprises a user
2 identifier identifying a second user associated with at least one transaction
3 of the plurality of transactions.

1 15. The method of claim 13 wherein the filter criteria comprises a
2 transaction identifier identifying at least one of the plurality of transactions.

1 16. The method of claim 1 including populating a feedback data structure
2 with the feedback information for each of the at least first and second
3 transactions.

1 17. The method of claim 1 wherein the transaction information includes
2 any one of a group including user, item, description and date information.

1 18. A method of displaying a user interface to harvest feedback
2 pertaining to transactions facilitated by a computerized transaction facility,
3 the method including:
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1 28. The method of claim 18 wherein the association is indicated by
2 display of a respective feedback input proximate the specific transaction
3 identification information.

1 29. The method of claim 18 wherein the association is indicated by
2 display of a graphical indication that indicates the association between the
3 respective feedback input and the specific transaction identifier information.

1 30. A method of harvesting comments pertaining to items of a network-
2 based transaction facility, the method including:

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4 identifying a plurality of items;

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6 communicating user interface information to a client via a
7 communications network, the user interface information including
8 item information concerning at least first and second items of the
9 plurality of items and specifying an interface facilitating user input of
10 comments pertaining to each of the at least the first and second items
11 of the plurality of items; and

12
13 receiving the comments, provided through the input interface, for
14 each of the at last first and second items, the comments being received
15 via the communications network.

1 31. A method of displaying a user interface to harvest comments
2 pertaining to items of a computerized transaction facility, the method
3 including:
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5 displaying item identification information for each of a plurality of
6 items within a user interface displayed on a display device; and
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8 displaying a comment input for each of the plurality of items within
9 the user interface as displayed on the display device
10
11 wherein each comment input is displayed so as to indicate an association
12 with respective transaction identification information.

1 32. A system for harvesting comments pertaining to items of a network-
2 based transaction facility, the system including:
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4 a search function to identify a plurality of items specified by a first
5 user;
6
7 a display function to communicate user interface information to a
8 client via a communications network, the user interface information
9 including item information concerning at least first and second items

of the plurality of items and specifying a comment interface facilitating user input of comment information for each of the at least first and second items of the plurality of items; and

a receive function to receive the comment information, provided through the comment interface, for each of the at least first and second items, the comment information being received via the communications network.

33. A system for harvesting comment information pertaining to an item of a network-based transaction facility, the system including:

first means for identifying a plurality of items specified by a first user;

second means for communicating user interface information to a client via a communications network, the user interface information including item information concerning at least first and second items of the plurality of items and specifying a comment interface facilitating user input of comment information for each of the at least first and second items for the plurality of items; and

third means for receiving the comment information, provided through the comment interface, for each of the at least first and

